

The Hoarding Project

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Objectives

- Recognize effective diagnosis and treatment strategies of hoarding disorder.
- Describe alternative options to treatment other than a forced cleanout.
- Apply evidence-based treatment strategies to address issues of safety in hoarding disorder.
- Discuss development of collaborative networks in your area to form a community response to hoarding disorder.



Who We Are

- 501(c)(3) public charity
- Mission: To promote an effective, ethical, and sustainable response to hoarding in communities, through research, education and prevention, and collaborative approaches to treatment.



+ Background on Hoarding Disorder

+ What is hoarding disorder?



Quick answer: With the DSM5 hoarding disorder is a diagnosis, the common definition has 4 parts:

- . Excessive acquisition of stuff*
- Difficulty discarding possessions
- Living spaces that can't be used for their intended purposes because of clutter
- Causing significant distress or impairment (Frost & Hartl, 1996)

*Not universal in all people who hoard

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How many people hoard and are some people more likely to hoard than others?

Research projects that

- About 2-5% of the population hoard, which is about 15 million people in the U.S., on the high end
- Older people hoard more than younger people (Samuels, et al. 2008)
- People with lower income hoard more than people with higher income (Samuels, et al. 2008)
- Gender differences?



What's the difference between clutter, collecting, and hoarding?

Clutter: possessions are disorganized and may be accumulated around living areas

- No major difficulty with excessive acquisition AND no major difficulty discarding items
- Can carry on normal activities in home



Collecting: existing and new possessions that are part of larger set of items

 Display does not impede active living areas in home



Hoarding: possessions become unorganized piles of

- Prevent rooms from being used for normal activities
- Motivation to display items: lost



+ Are there other mental health issues related to hoarding?



- Yes, hoarding disorder must be considered a co-occurring disorder and is associated with another mental health diagnosis 92% of the time (Frost et al., 2011)
 - 57% major depressive disorder
 - 29% social phobia
 - 28% generalized anxiety disorder (Frost et al., 2006)
 - 30-40%: OCD (e.g. Samuels et al., 2007)
 - 31%: Organic Brain Illness
 - 30%: Personality Disorders (Mataix-Cols, et al., 2000)
 - 20%: ADHD (e.g. Sheppard et al., 2010)
 - Dementia (Hwang et al., 1999)
 - Eating Disorders (Frankenburg, 1984)
 - Substance abuse (Samuels et al., 2008)

+ Hoarding and Older Adults

- Symptoms severity increased with each decade of life (Ayers et al., 2010)
- 25% of elderly communitydwelling day care residents and 15% of nursing home residents displayed hoarding symptoms (Marx & Cohen-Masfield, 2003)
- Increased dysfunction in several domains of executive functioning
 - Mental control, working memory, inhibition, and set shifting (Ayers et al., 2013)

- Major consequences for older adults:
 - Increased risk of falls, fire hazards, food contamination, social isolation, and medication mismanagement (e.g. Ayers et al., 2010; Frost & Gross, 1993; Kim, Steketee, & Frost, 2001)
- Increased risk of medical conditions (e.g. Ayers et al., 2013; Timpano et al., 2011; Tolin et al., 2008)

What causes hoarding? The BIOPSYCHOSOCIAL Model of Hoarding Disorder states that: Communities Family Hoarding behavior arises from a variety of external and internal variables that are biological, psychological, and social in nature. Cultures Environment We can't talk about one of these pieces without talking about the others!

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Is there a family link to hoarding, and when does is start?



- Family history (Pertusa, et al., 2008; Samuels, et al., 2007)
 - More likely to have 1st degree relatives with hoarding (12%) or with hoarding symptoms (49%) (Winsberg, Cassic, & Koran, 1999)
 - Social learning (Tolin, 2011)
- Genetic link (Iervolino et al., 2009; Lochner et al., 2005; Samuels, Shugert et al., 2007)
- Course and progression: behaviors begin during childhood or adolescence (Frost & Gross, 1993; Grisham et al., 2006; Pinto, Eisen, Mancebo, et al., 2007; Samuels et al., 2002; Winsberg et al., 1999)

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What is the link between Hoarding and the Brain?



- Brain functioning differences Occipital and frontal lobes (Saxena et al, 2004)
 - Abnormalities in areas associated with: executive functioning, impulse control, and processing of reward value
- Maladaptive Cognitive Processes (Grisham, Brown, Savage, Steketee, & Barlow, 2007; Grisham, Norberg, Williams, Certoma, & Kadib, 2010; Hartl, Duffany, Allen, Steketee, & Frost, 2005; Hartl et al., 2004; Lawrence et al., 2006)
 - Information processing difficulties
 - Over-reliance on visual vs. categorical memory cues
 - Attention: Churning; "Clutter blindness" = failure to recognize extent of clutter in the home (Steketee & Frost, 2014, p.2-3)
 - Over- or undercategorization

What are the Psychological Factors that contribute to hoarding?

- Mental health/emotional distress (Frost & Hartl. 1996)
 - Co-morbid mental health conditions
 - Unresolved trauma and loss (Sampson & Harris)
- People who hoard have specific beliefs about and attachment to their possessions (Frost & Hartl, 1996)
 - Feelings toward object
 - Memory-related concerns
 - Desire for control
 - Responsibility and waste
 - Aesthetics
- Hoarding behaviors can be reinforced over time (Frost & Hartl, 1996)
 - Acquiring things makes us feel good, so we want to do more of it
 - Getting rid of things makes us anxious, so we want to do less of it



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What are the Social Factors that contribute to hoarding?

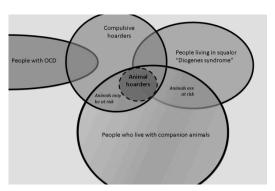


- Higher frequency of lifetime traumatic events (Cromer et al., 2007; Hartl et al., 2005)
- Up to 55% report experiencing a stressful event at onset of symptoms (Grisham et al., 2006)
- Burden on families
 - Positive interpersonal relationships can serve as a protective factor against hoarding severity (Sampson & Harris, 2012)
- Social stigma
- Culture



What's up with animal hoarding? Is it the same thing as object hoarding?

- There are some similarities between the two, but they differ in several ways.
- Research on animal hoarding is about 20 years behind object hoarding
- · Each situation is different
- Presence of squalor does not mean animals are being hoarded



What are the Safety & Health risks associated with hoarding?

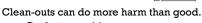
Safety

- Fire hazard
- Blocked exits
- Risk of falls/items falling
- Lack of routine home maintenance
- Structural damage to building from increased weight and volume of clutter
- Risk of eviction and homelessness

Health

- Impaired functioning
 - Poor hygiene and grooming, nutrition
 - Inattention to medical needs
 - Inadequate financial management
 - Difficulty cleaning around clutter
 - Sleeping on floor instead of bed
- Mental Health
- Increased Health Problems
 - Molds, bacteria, dust, dirt
 - Asthma, allergies, headaches
 - Rodent/insect infestation
 - Animal/human feces/remains (hanta virus, tapeworm, psittacosis, cat scratch disease)

+ Emotional/Psychological Impact of Hoarding Clean-outs on Clients



- Can be traumatizing
- Emotional Flooding
- Even threats can be unhelpful
 - Can ruin relationships and trust

"In all three instances of going in and cleaning these places up, within weeks of relocating the individual back into a clean environment, the individual passed away...it was such a dramatic change for them because we didn't realize the impact of the sociological change." (Brace, 2007)

- It's not sustainable
- BUT sometimes it's necessary

1 year
2 year
3 year
4 year
5 year
6 year
7 year
8 year
9 year
10 year
Cleanout
1 month
3 month
6 month

+ Diagnosis and Assessment of Hoarding Disorder

+ 300.03 Hoarding Disorder

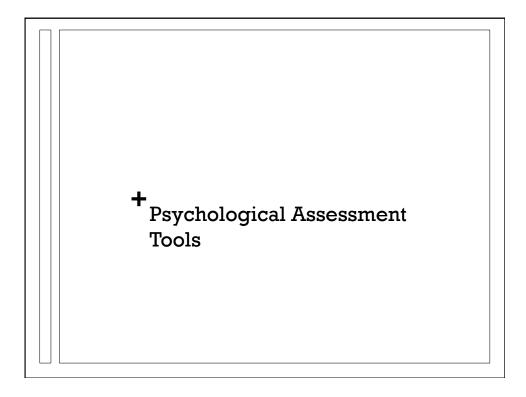
- a. "persistent difficulty discarding or parting with possessions, regardless of their actual value"
- Difficulty due to a perceived need to save items and to distress associated with discarding them
- c. Difficulty discarding possessions results in accumulation of possessions that congest and clutter active living areas and substantially compromises their intended use. If living areas are uncluttered, it is only because of the interventions of third parties (e.g. family members, cleaners, authorities)
- d. Hoarding causes clinically significant distress or impairment in social, occupational, or other important areas of functioning (including maintaining a safe environment for self and others)
- e. Not due to medical condition (e.g. brain injury, cerebrovascular disease)
- Not due to another mental health condition (e.g. OCD, major depressive disorder, schizophrenia, neurocognitive disorders, autism)

Specify if:

- a. With excessive acquisition
- b. Insight (good, poor, delusional)

+ Screening: ASK!

- First and foremost, ASK!
- Make sure to incorporate some form of question that can help indicate a problem at home with clutter, excessive acquisition, or difficulty discarding.
- Examples:
 - Are any areas of your home difficult to walk through because of clutter?
 - Are you unable to use any parts of your home for their intended purposes? For example, cooking, using furniture, washing dishes, sleeping in bed, etc?
 - Do you find the act of throwing away or donating things very upsetting?
 - Do you have strong urges to buy or collect free things for which you have no immediate use?
 - Have you ever been in an argument with a loved one because of the clutter in your home?



Structured Interview for Hoarding Disorder (Pertusa et al., 2013) Persistent difficulty discarding or parting with possessions, regardless of their actual value. ■ Diagnostic tool Do you experience difficulty discarding or parting with possessions? This may include throwing away, selling, giving away, recycling, etc. \square YES \rightarrow go to next box ■ Interview □ № → hoarding disorder not present structured to help How long have you had this problem for? _____ months/years. guide a clinician's diagnosis through If hoarding is a persistent problem that has been present for a long period of time \Rightarrow Criterion A is present \Rightarrow go to next box the 6 criteria of If hoarding has been present for a relatively short period of time (i.e., only a few weeks or months), inquire about temporary factors that may account for the difficulties discarding (e.g., recent inheritance of a large number of possessions, moving to a different home). If the hoarding behavior can be entirely explained by these circumstances ** hoarding disorder not present hoarding disorder and its 2 specifiers

Hoarding Assessment Tool (Steketee &

Frost, 2007)



- Done in addition to the physical observation of home
- Better understand:
 - causes of problem
 - features that might affect intervention
 - Avenues/impediments to change
- Conducted as a conversation
- Ideally conducted by a mental health professional, but other professionals with good skills in dealing with sensitive issues can also do this

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Hoarding Assessment Tool (Steketee &

Frost, 2007)



- May require multiple visits to office and/or home
 - Home is ideal
- Topics addressed:
 - Onset and duration of hoarding problem
 - Home environment and contents
 - Home dwellers' thoughts and feelings about possessions
 - Current acquiring
 - Reasons for saving
 - Strategies for organization
 - Role of family, friends, community members
 - Immediate long-term threats to health or safety
 - Problems resulted from hoarding
 - Previous intervention attempts
 - $\,\blacksquare\,$ Personal goals and values with regard to current and future use of home

Hoarding Rating Scale (HRS)

(Tolin, Frost, Steketee, 2010)



- 2-3 minutes
- lacktriangle Assesses severity of main features of hoarding 1.
 - Clutter
 - Difficulty discarding
 - Acquisition
 - Distress
 - Functional impairment
- 0 (no problem) to 8 (extreme problem)
- Hoarding disorder: score at least a 4 or above on clutter and difficulty discarding, as well as on either distress OR functional impairment
 - Mild but significant hoarding: 16
 - Moderate: Avg. 24
 - Severe: Above 30

Examples

Because of clutter or number of possessions, how difficult is it for you to use the rooms in your house?

To what extent do you have difficulty discarding (or recycling, selling, or giving away) ordinary things that other people would get rid of?

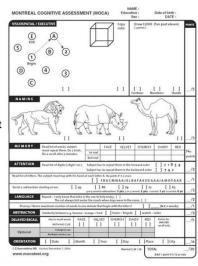
+ Cognitive Assessments

■ The Montreal Cognitive Assessment

■ www.mocatest.org

The MoCA is a cognitive screening test designed to assist Health Professionals for detection of mild cognitive impairment.

Assessments like this require a strict protocol and/or training in order to appropriately be used in session.





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Assessments of Home
Environment and Functioning



TICD Clutter-Hoarding Scale (CHS)

- $\bullet \quad \text{Assessment of home's interior, except where outside structure affects overall safety of interior}\\$
- Guideline tool by professional organizers and related professionals
- 5 categories: Structure and Zoning; Animals and Pests; Household Functions; Health & Safety; Personal Protective Equipment (PPE)

Available for free download: www.challengingdisorganization.org

"Levels" of Hoarding (ICD Clutter—Hoarding Scale)

	CHALLENGING	CLUTT	ER — HOARDING SC. QUICK REFERENCE GUID		
	Structure and Zoning	Animals and Pests	Household Functions	Health and Safety	Personal Protective Equipment (PPE)
LEVEL	All doors, stairs and windows accessible; plumbing, electric and HVAC operational; fire and CO2 detectors installed and functional	Normal animal control (behavior/sanitation); approved number of animals; no evidence of rodents or insects	No excassive dutter; all rooms properly used; appliances functional; good housekeeping and maintenance	Safe, sanitary, no odors; medication control OK	OPTIONAL
LEVEL II	I major exit blocked; I major appliance or HMMC device not working for longer than one season; some plumbing or electrical systems not fully functional, free or CO2 detectors non-existent or non-functional	Evidence of inappropriate animal control; visible or oderous pat waste; visible per fur/half-Reathers; light to medium evidence of common household pasts/insects	Clutter beginning to obstruct living areas; slight congestion of exits, entrances, hallways and states, some bousehold appliances not functional; increatisent housekeeping and maintenance	Diminished appropriate sanitation; odors from dirty dishes, food prep, laundry, tofets; mildew present, medication control questionable	UGHT PPE Medical or work gloves; caps (baseball or poly bouffant); first aid lit; insect repellent; hand sanktrer
LEVEL	Outside clutter of items normally stored indoes; HWAC devices not working for longer than one season; fits or CO2 detectors non-asstant or non-functional; one part of home has light structural damage (occurring within past six mos.)	Animal population exceeds local regulations; inappropriate animal control, inadequate sanitations; auditio evidence of parts; medium level of apides; light insect infestation such as bed bugs, fee, fees, reaches, ants, silverlish, spiders, etc.	Clutter obstructing functions of key living areas; building up around exits, extrances, hallways and statis, at least one room not being used for retunded purpose; several appliances not functional, inappropriate using of electric appliances and extension county, adulating the hourselepting and multiple of the several county, adulating the hourselepting and mail quantities.	Limited evidence of maintaining sanitation (heavily soiled food prep areas, dirty dishes, mildlewly odder solvens and intrataing garbage cans not in use or overflowing dirt, dust and debric dirty laundly throughout house; Rx and OTC medications has been solven from the dishes control to the dishes dirty beautiful to the dishes dirty beautiful to the dishes dishes and oTC medications have been solven from the dishes and oTC medications have been solven from the dishes and oTC medications of the dishes and oTC medications of the dishes and oTC medications are dishes and oTC medications are dishes and oTC medications and oTC medications are dishes and oTC medications are dishes and oTC medications.	MEDIUM PPE Face masks or NS respirator masks, eye pretection; gloves; disposable coveralls; pely caps; work shose/boots; first aid sit; hand sankber, insect repellent
LEVEL IV	Excessive outdoor chetar of Rams normally stored indoors; HWAC devices not working for longer than one year; CO2 detectors non-assistant or non-functional; structural damage to home lasting longer than six months; water damaged floors, damaged wells and foundations; broken windows, doors or plambling oder or windoms of savew backup exidence of savew backup.	Animal population exceeds local ordinances; poor animal sanitation; destructive behavior; excessive spiders and webs; bats, squirrels, noders: in attic or basement (audible and visible); medium insect infestation	Diminished use and accessibility to key living area; several norme cluttered to extent the carnot be used for intended purposes; clutter inhibits access to downway, hallways and stairs; appliances used happropriately, jumpoper use of elactric space heaters, fame or extension cords	Rotting food, organic contramination; expriend, leaking cane or bottles, buckled sides and tops; dishes and utensile unrasible; no linear on bed; sleeping on mattress; chair or floor; infestation of bedding and/or furnibuse; medications Rx and OTC medications easily accessible to anybody	FULL PPE Face masks or N95 respirator masks; safety oggles, medical or industrial grade lates or nitrile gloves; heavy duty work gloves; disposable coveralls; caps, work shoes/boots; first aid its; hand santition; insect sepallent; headlamp or flashlight
LEVEL V	Extreme Indoorfoutdoor chatter, follage overgrowth; abandoned machinery ventilation inadequate or noreastiant; HWAC systems not working water damaged foors, windows, doors or plumbing unreliable selectrical water and/ or septic system; odor or sawer backup; trepstable damage to extend a contract of the state of the	Animals at risk and dangerous to people due to behavier, health and unmbers; pervasive agriders, cocknoaches, mice, ratk, squired, raccoons, bats, snakes, ort; heavy infectation of insects such as bed bugs, lice, fleas, cockroaches, arts, silverlain, etc.	Key Ming spaces not usable; all mome not used for intended purpose, entransa, hallways and state blocked; totals; and subsended to the sand tubs not functioning, hazardous conditions obscuded by clatter, appliances unusable, hazardous and primthe use of keasusan, laterans, cardies, hipsplace/ weodstew as primary source of heat and/ or light	Human urine and excrement present, rotting flood, organic contamination, can or jars contamination, can or jars contamination, can organic diffusion and utions busined or monositation; bed inaccessible or unusable due to clutter or infertation, provisive mod and/ or mildow, moisture or stranding water, fix and CIT medication easily accessible to anyloody, presence of expired dix	FULL PPE RECUIRED N95 supirator mask or mask with organic filterib; safety geogles, medical or industrial grade latex, or nitrile glows; heavy duty work glows; chipsopable coverals, poly caps, work shoeshoots; this safek thand sanktee; insect repailant, headamp or flashlight.

Clutter Image Rating (CIR; Frost, Steketee, Tolin, & Renaud, 2008)

- Developed to overcome problems with over- and under-reporting
- 9 pictures for 3 main rooms
 - Kitchen
 - Living room
 - Bedroom
- l= no clutter to 9 = severe clutter
- Review room and select picture that looks most like room in the home
- Score of 4 or more: clinically significant clutter problem

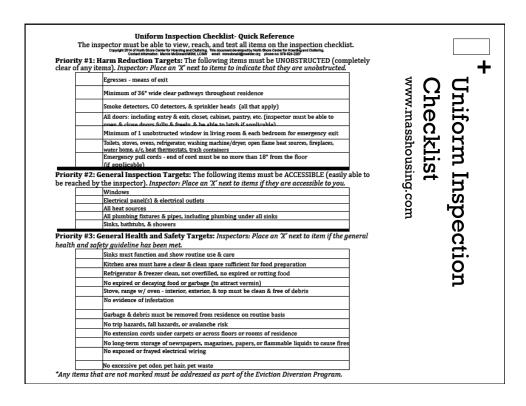


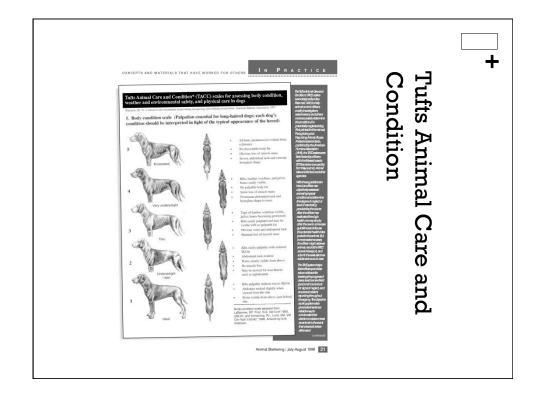
Activities of Daily Living-Hoarding (ADL-H) Scales (Steketee & Frost, 2007)

- Extent to which ordinary activities can be accomplished in the context of hoarding problem
 - Specific risks
- Scoring: Average
 - Sum scores (except NA's) and divide by number of scored items
 - Score in the 3 range: indicate substantial functioning impairment due to clutter

- How much hoarding interferes with 16 ordinary activities
 - Ex: bathing, dressing, preparing meals
- 7 questions: quality of living conditions
 - Ex: presence of rotten food, insect infestation
- 6 questions: safety and health
 - Ex: fire hazards and unsanitary conditions
- 2 subscales scored separately

	Health Cannot use bathtub/shower	□Cannot prepare food	□Presence of spoiled food	□Presence of insects/rodents		
	☐Cannot access toilet ☐Garbage/Trash Overflow Notes:	□Cannot sleep in bed □Cannot use stove/fridge/sink	☐ Presence of feces/Urine (human or animal) ☐ Cannot locate medications or equipment	☐ Presence of mold or chronic dampness		
	O bstacles					
	□Cannot move freely/safely in home □Inability for EMT to enter/gain access Notes:	□Unstable piles/avalan □Egresses, exits or ven				
	Mental health (Note that this is not a clinical diagnosis; use only to identify risk factors)					
	□Does not seem to understand seriousne □Does not seem to accept likely consequ Notes:			ised		
	Endangerment (evaluate threat based on other sections with attention to specific populations listed below)					
	☐Threat to health or safety of child/mino ☐Threat to health or safety of older adult Notes:			neighbor with common wall		
	S tructure & Safety					
	□Unstable floorboards/stairs/porch □Flammable items beside heat source □Storage of hazardous materials/weapor Notes:	□Caving walls □No h	trical wires/cords exposed			
				© Bratiotis, 2009		
Ma	d for various services	providers to have	e a common understandii	ng of a range of proble		





At what point is this reportable to the authorities?

oortable to

Quick answer: If there is a threat of endangerment to the health and safety of:

- A child/minor
- Older adult (over 60 with a cognitive, physical, or functional impairment)
- Person with disability or dependency
- Animal

you must report (if you are a mandated reporter)

 Building codes differ from city to city and county to county, but general safety concerns include:

■ Health

 Ex: cannot use bathtub/shower/toilet; cannot prepare food/use refrigerator/sink; presence of feces or urine; insects/rodents; mold

Obstacles

 Ex: Cannot move freely/safely; inability for EMT to enter/gain access; unstable piles/ avalanche risk; egresses/exits, vents blocked/ unusable

■ Structure

 Flammable items by heat source; Storage of hazardous waste/material; Caving walls; Electrical wires/cords exposed; No heat/ electricity; No running water/plumbing problems

+ Treatment and Strategies for Mental Health Professionals

Treatment Planning for Hoarding Disorder



- Combining strategies from across fields can help to most holistically treat this mental health and public safety issue
- Integrated treatment approach (modeled after treatment for co-occurring disorders)
 - Prioritize treatment goals for primary diagnoses
- CBT most Evidenced Based Practice
 - Integrated treatment for hoarding will include different types of interventions to support specific treatment goals
 - Examples
 - Distress re: discarding items: Exposure treatments (CBT)
 - Organization skills: Executive skills building (ADHD treatment)
- Medication for Hoarding Disorder?

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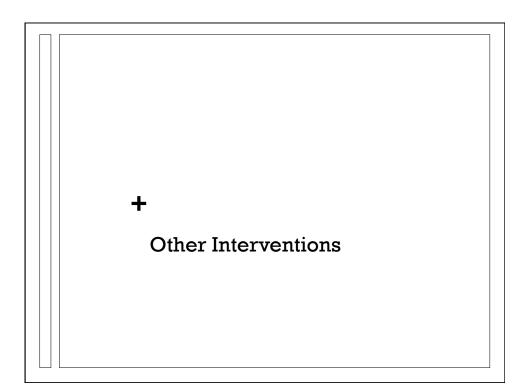
Common treatment goals for Hoarding Disorder



- Increase understanding of hoarding behavior.
- Create living space
- Increase appropriate use of space
- Organize possessions to make them more accessible
- Improve decision-making skills
- Reduce compulsive buying or acquiring and replace these behaviors with other pleasurable activities
- Evaluate beliefs about possessions
- Reduce clutter level in home environment
- Learn problem-solving skills
- Prevent future hoarding

+ Treatment Approaches and Therapies

- Motivational Interviewing
- Non-behavioral approaches:
 - Narrative Therapy
 - Ambiguous Loss Theory
- Behavioral approaches:
 - CBT Exposure Therapy
 - DBT mindfulness, anxiety management
- Safety Day harm reduction approach



Family Therapy



- Coaching
 - Role-playing
- Communication
- Psychoeducation
- Support group involvement

■ Positive family relationships can help serve as a protective factor between psychological distress and hoarding severity (Sampson & Harris, 2013).

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Support Groups

People who Hoard

- Buried in Treasures
- Peer-led options
- Sense of belonging in a community
- Non-judgment
- Processing
- Self-awareness

Family Members

- Psychoeducation
- Communication
- Self-care

■ THP Manual

- Stigma
- Trauma
- Ambiguous Loss
- Treatment Options
- Resources

+ Collaborative Approaches to Hoarding Disorder

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Collaborative Work with Related Professionals



- Multidisciplinary approaches attend to the complex nature of hoarding. (Koenig, et al 2010)
- Why work collaboratively?
 - Ethical right thing to do
 - Effective bio-psychosocial problems
 - Resource-conserving integrated care less expensive
 - Clinician and professional-friendly supportive in a situation which has small "successes"

Identify stakeholders impacted by hoarding disorder.

- Housing
- Public health
- Mental health
- Protective services
- Aging services
- Legal
- Fire and police
- Medicine
- Animal control
- Organizers
- Cleaning companies

+ Hoarding Task Forces

■ "A coordinated plan of intervention that maximizes resources across agencies is likely to achieve the best possible result with regard to reducing hoarding, benefitting the person who hoards and those affected by the problem, and long-term cost effectiveness." (Bratiotis, Schmalish, & Steketee, 2011)



+ What is a Hoarding Task Force?

- An organized group of professionals working toward developing a practice of coordinated response from a variety of community fields
- To provide a "directed and managed response to hoarding cases that come to public attention" (IOCDF.org)
- Objectives:
 - Provide public education about hoarding
 - Give out service agency information
 - Provide support to individuals, families, and communities



What resources are available?

There are several different resources that are available to people who hoard, their families, and people who work with them.

Non-profit agencies:

- The Hoarding Project
- International OCD Foundation
- Institute of Challenging Disorganization
- Children of Hoarders

Support Groups

- The Hoarding Project
- Children of Hoarders



Reading Resources

- Treatment for Hoarding Disorder Workbook (2014), Frost & Steketee.
- Clinician's Guide to Severe Hoarding: A Harm Reduction Approach (2014), Tompkins
- Stuff: Compulsive Hoarding and the Meaning of Things (2010), Frost & Steketee
- Buried in Treasures: Help for Compulsive Acquiring, Saving, and Hoarding (2007)
 Tolin, Frost, & Steketee
- Digging out: Helping Your Loved One Manage Clutter, Hoarding, and Compulsive Acquiring (2009), Tompkins & Hartl
- The Hoarding Handbook: A Guide for Human Service Professionals (2011), Bratiotis, Sorrentino Schmalisch, & Steketee
- Loss, Trauma and Resilience (2006), Boss
- Motivational Interviewing: Preparing People for Change, 2nd ed. (2002), Miller & Rollnick
- $\,\blacksquare\,\,$ Narrative Means to a Therapeutic End (1990), White & Epston
- Dirty Secret (2010), Jessie Sholl
- Coming Clean (2014), Kimberly Rae Miller





The Hoarding Project

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Q&A



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